



COMMITTED TO HELPING MEMBERS SUCCESSFULLY NAVIGATE THEIR FINANCIAL JOURNEY



Meet Glia



Introducing Online Chat

Have you used our live chat feature yet? Save time and energy by skipping the line at the branch or having to call us!

Glia, our new live Chatbox, offers members a combination of Artificial Intelligence and the human touch. Get quick answers to questions that may range from where to find something on our website to a specific account request.

Live chat. Members can chat live with one of our Member Relations Reps by going to our website from a smartphone or desktop computer. By clicking on the Chat icon, you can connect with a live person who can assist promptly.

CoBrowse is a unique feature of the live chat platform. CoBrowse enables screen sharing between members and our reps. Glia can answer questions or show members how to navigate via screen sharing. If you're having trouble locating a resource on the website or within online banking, our reps can simply show you where to navigate, plus much more.

Glia is available Mondays through Fridays during our normal Call Center hours.

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Financial Education



MEET
Joe Marino
Liberty Mutual Rep

A complimentary insurance check-up can give you peace of mind knowing that you have the right coverage needed for your Auto and Home, saving you money in the long run.

Schedule an in-person appointment or virtual one using our website under Additional Services, click on TruStage™.

Liberty Mutual Insurance is provided by the TruStage Auto & Home Insurance Program.

CAR SHOPPING made easy

How to Get the **Most Value** on Your Next Car Purchase

Have you experienced trouble finding the right vehicle due to high prices, and lack of inventory? There is a better alternative to dealership shopping. By utilizing Autoland, our free Auto-Buying Service, you'll save time, stress, and money too.

Autoland has provided hundreds of thousands of drivers with an easy car-buying experience at a great price. Shop online, or have an Autoland rep do the heavy lifting. It makes sense, especially during these hot summer days.

Shop from a tremendous selection of new and pre-owned sedans, trucks SUVs, and even hybrid-electric models. When it's time to shop, visit pfcu.org for maximum savings on your next vehicle purchase and auto financing.

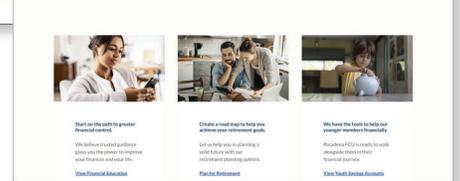
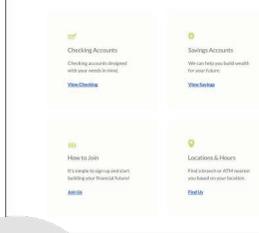
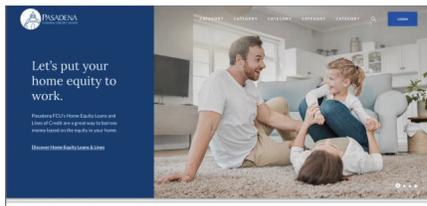


My wife and I had been looking for weeks with no luck. I knew finding a Hybrid was going to be challenging, but when I found Pasadena FCU offers this service, I had to try it. Sure enough within a week, Lupe called me to tell me she found the car near San Diego – exactly what we wanted. It was delivered on a flatbed with only 5 miles to my branch. The loan was smooth and the delivery was effortless.

New Website **It's LIVE**

We're excited to announce the launch of Pasadena FCU's new website on July 6. We have a fresh new look to reflect our core brand and enhance your user experience!

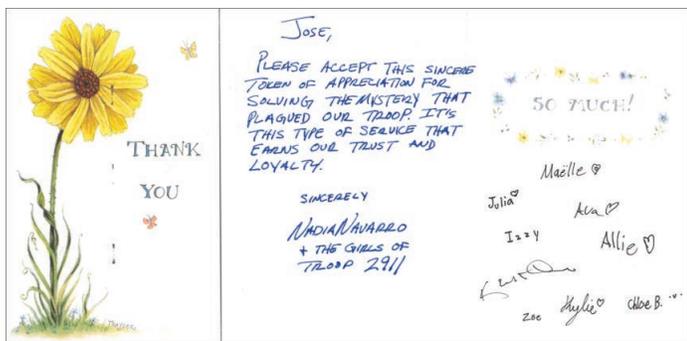
In addition to an elevated appearance, our new website features improved navigation headers and menus, organized widgets, and dedicated real estate to important topics such as wealth management and financial wellness.



Pasadena Federal Credit Union presented a \$700 check to Interim Police Chief Cheryl Moody at police headquarters on April 20th, to support the department's Police Activities League (PAL). PAL works directly with at-risk youth in Pasadena schools, and providing them with athletic and educational opportunities.

Girl Scout Troop **2911**

Jose and Jo, who are part of Pasadena FCU's outstanding team, helped a Girl Scout Troop locate over \$500 in missing deposits when they were taking virtual payments for their cookie sale. We truly have the best employees who are committed to serving our members. Thank you to Nadia and Troop 2911 for this sweet card and the treats they sent over!



Exciting progress is being made on our new branch.

Look for more info in our Fall newsletter.

Financial Education



FREE Virtual Courses



Financial Basics

Understanding and applying key personal financial strategies



Owning a Home

Explore the benefits and costs of buying and owning a home



Paying for College

Discover smart ways to plan and pay for education needs



Investing Basics

Learn how to be more financially prepared for the years ahead



Small Business

Learn about the components of a business management plan

Your Personal Compass

Pasadena FCU wants to help members live their best financial lives today while building a prosperous future. Busy lifestyles sometimes get in the way of learning and planning. EVERFI makes it easy. A variety of online topics and self-guided tours are short and easy to follow to help you manage your money better and with more confidence.

Choose personalized education topics that are important to you.

You'll find EVERFI in the Financial Education Center under the Resources tab of our website, pfcu.org.

There are a wide variety of money-oriented topics presented in short, easy-to-enjoy modules. Each playlist has an array of topics from which to choose: ID theft prevention, tax basics, credit scores, and debt management, owning a home, reverse mortgages, preparing for retirement, and more. That's just a small sample of what you can learn in increments of 5 to 7 minutes.

Share this valuable resource with your loved ones so that they can also be on their way to financial security and success.

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Questions & comments: marketing@pfcu.org
ATMs & Shared Branches: allco-op.org

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration (NCUA), a U.S. Government Agency.

