



## Email Safety Reminder

Dear Member,

In light of some recent news stories related to data breaches and fraudulent emails, we wanted to take a moment to first assure you that we were NOT affected by these recent incidents, and to remind you of our email practices and policies for your protection.

. We will NEVER use email to ask you for personal or account information.

. If you feel you have received an email, purporting to be from us, that does appear to be a phishing attempt, please take the following steps:

- Do not respond to or click on any links contained within the message.
- Report it immediately to us at **626-799-0882, 800-445-PFCU** or via any methods listed in the "[Contact Us](#)" section of our website.
- Forward the email to [spam@uce.gov](mailto:spam@uce.gov)

. Please do not ever reply with sensitive information (account numbers, etc.) to any email messages or posts on social media channels.

We assure you that protection of your information is our top priority and a responsibility that we take very seriously.

For additional information, the FTC provides resources on how to spot spam and protect yourself at <http://www.onguardonline.gov/topics/email-scams.aspx> and <http://www.ftc.gov/bcp/edu/microsites/spam/consumer.htm>.

We have also posted a blog article on this matter at [www.pfcuandyou.com](http://www.pfcuandyou.com)

We thank you for your business and continued vigilance against fraudulent activity online.

Sincerely,

Pasadena Federal Credit Union